

Community Links Portal Roundtable HESSCO - December 10, 2014 – 10 AM

Agenda

- I. Introductions**
- II. EOEA – CLP Update**
- III. ASAPs – Quick Project Updates**
- IV. Consumer Matching – Using SAMS reports**
- V. Other Useful SAMS Reports**
- VI. Start a New Partnership**
- VII. Anything Else? / Next Meeting**

Introductions

EOEA: Jim Ospenson / Andy Grigorov

After Meeting – Quick Attendance Web Survey

Your experience level with CLP:

- None so far
- Some discussion with HCO(s)
- Signed agreement with HCO (no consumers)
- Actively adding consumers to portal



Your comments and questions: _____

EOEA – CLP Update [as of 12/5/14]

Signed partnerships

11

Pending partnerships

4

Active users

38

Consumers shared data

376

ASAPs – Quick Project Updates

ASAP(s)	HCO
HESSCO	Dedham Medical Associates
ESWA	Reliant Medical Group
NSES, SCI	Northeast Physicians and Hospital Organization
NSES, SCI	Harvard Vanguard - Beverly
NSES, SCI, GLSS	North Shore Medical Center
NSES, GLSS	Dr. Mark Messenger
BSHC	Harvard Vanguard - Kenmore
MVES	Harvard Vanguard - Medford
ESMV	Harvard Vanguard - Chelmsford
SSES	Manet Community Health Center

- Type of HCO
- Positive outcomes
- Part of larger collaboration?
- Obstacles

Consumer Matching – Using SAMS Reports

- Report Type: **Consumer Listing Report**
- Report Template: **EOEA Consumers Consumer Contacts**
- **Step by Step Instructions:**

<http://community-links.800ageinfo.com/implementation-guides.html#resources>

ClientID	PrimaryCareManager	ContName	ContPhType	ContF	ContPho	ContType	ContFullAddr
1320136225	Linda Lan (CM)	Gerald Smetana	Business	617	754-9600	Primary Physician	330 Brookline Av., BIDMC, Boston MA 0
1365869756	Linda Lan (CM)	Elsa Thomas	Business	617	754-9600	Primary Physician	330 Brookline Av., Boston MA 02114
218254479	Dorothy Lima (CM)	Angela Fowler Brown	Business	617	754-9600	Primary Physician	330 Brookline Ave 02215, Boston MA
1351093238	Dieulande Guillaume (CM)	Angela Fowler-Brown	Business	617	754-9600	Primary Physician	330 Brookline Ave Shapiro 1, Boston MA
1345766192	Dorchester Uncovered (CM)	Paige Comstock	Business	617	754-9600	Primary Physician	330 Brookline Ave, Boston
1304837811	Wanda Nieves (CM)	Robert Baumwoll	Business	617	421-2284	Primary Physician	330 Brookline Ave, Boston MA
1370934141	Dorchester Uncovered 1 (CM)	Howard Litman	Business	617	754-9600	Primary Physician	330 Brookline Ave, Boston MA
1349051630	Dieulande Guillaume (CM)	Karen Victor	Business	617	754-9600	Primary Physician	330 Brookline Ave, Boston MA
1367662246	Dieulande Guillaume (CM)	Russell Phillip	Business	617	754-9600	Primary Physician	330 Brookline Ave, Boston MA
1365881448	Dorchester Uncovered (CM)	Lucas Matthew Donovan	Business	617	754-9600	Primary Physician	330 Brookline Ave, Boston MA
1362657924	Sophie Ford (CM)	Dr Diane Meyer	Business	617	754-9600	Primary Physician	330 Brookline Ave, Boston MA
1320719582	Nga Nguyen (CM)	Alaina Ritter	Business	617	754-9600	Primary Physician	330 Brookline Ave, Boston MA 02115
206238677	Sarah Schwartz (CM)	Howard Libman	Business	617	754-9600	Primary Physician	330 Brookline Ave, Boston MA 02115

Also: [MA Health Care Delivery System Map](#)

Other Useful CLP SAMS Reports

Report Type	Report Name	Description
Consumers	Web Access Consumers Report	Filterable list of consumers who are visible on portal
Consumers	Web Access Consumers Report – Export Format	Same as above, exportable to excel
Administrative	Web Access Users Report	Filterable list of HCO users who have access to CLP and most recent login

Start a New Partnership

1. Identify the largest Health Care Organizations (HCOs) in your service area	<ul style="list-style-type: none">• SAMS Contacts Report: Instructions on CLP Support Blog:• http://community-links@800ageinfo.com
2. Identify an ASAP Point Person	<ul style="list-style-type: none">• Outreach efforts to Health Care Organizations (HCOs)• Educate & mobilize CMs
3. Establish contact with HCO(s) / present informational materials	<ul style="list-style-type: none">• CLP one-sheet, link to CLP Support Website for more detailed information
4. Contact EOEA –HCO(s) will be added to SAMS (“Web Access Providers”)	<ul style="list-style-type: none">• Start tagging shared consumers (HCO cannot see data yet..)
5. Confirm consent for starter group of shared consumers (10-15) <div data-bbox="421 1015 846 1115" style="border: 1px solid black; padding: 5px; margin-top: 10px;">Web Consent Received? <input checked="" type="checkbox"/></div>	<ul style="list-style-type: none">• CMs should be aware of target HCOs, and discuss sharing info with PCPs when consent form is signed
6. Set up meeting for CLP demonstration – HCO + EOEA	<ul style="list-style-type: none">• Demo, “GO LIVE” occurs during meeting

Anything Else?

- Next Roundtable Webinar:
 - Volunteer to host?

