



# **NAPIS Service Categories 101**

**Everything you wanted to know  
about the FCSP National Aging  
Programs Information Systems  
(NAPIS) Service Categories!**

**To connect to audio, call (605) 475-3220**

**Password: 553176#**



## Agenda

- Introduction
- Group 1 Services
- Group 2 Services
- Key Data Elements
- Questions



## Introduction: Why is this important?

EOEA



National Performance  
Data

SAMS Data  
Entry





# **Introduction: The National Family Caregiver Support Program**

Mandate from ACL provide the following services:

- information to caregivers about available services,
- assistance to caregivers in gaining access to the services,
- individual counseling, organization of support groups, and caregiver training,
- respite care, and
- supplemental services, on a limited basis

[http://www.aoa.acl.gov/AoA\\_Programs/HCLTC/Caregiver/](http://www.aoa.acl.gov/AoA_Programs/HCLTC/Caregiver/)

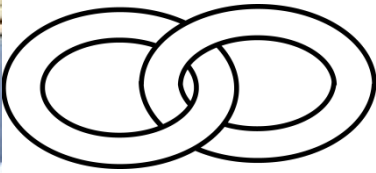


**2 Service “groups” containing  
six possible services**

**Let’s Review Them!**

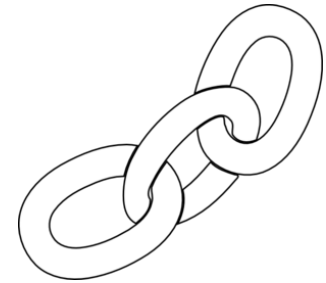


# Group 1 Services





## Group 1 Services



### Requirements:

Link care-recipient in all service deliveries

All Service Deliveries entered "To the Caregiver"

**X** Do not use Consumer Groups

### Services included:

1. Counseling/Support Groups/Caregiver Training
2. Respite Care
3. Supplemental Services
4. Self Directed Care



## 1. Counseling/Support Groups/Caregiver Training

**Unit of Service:** 1 Session per Participant

**Definition:**

*Counseling provided to **Caregivers** to assist them in making decisions and solving problems related to their caregiver roles.*

**Examples:**

*Alzheimer's coaching, professional therapy, **support groups**, Caregiver Training and support groups (PTC) caregiver specialist counseling, etc.*





# How do I enter caregiver participation in support groups?

- ✓ Support Groups are included in Group 1 Services
- ✓ Enter Support Group participation as an individual service delivery “to the caregiver.”
- ✓ Do not use Consumer Groups for Support Groups if at all possible.



# Powerful Tools for Caregivers

- ✓ Group 1 service delivered “to the caregiver”
- ✓ Requires linkage to care recipient

Tip: use a registration form for the workshop that includes all the information you need!



## 2. Respite Care

**Unit of Service:** 1 hour (of respite care)

### **Definition:**

*Services that offer temporary, substitute supports or living arrangement for Care-Recipient in order to provide a brief period or relief for the Caregivers.*

### **Examples:**

In-home respite services, non-residential services, institutional respite. For grandparents it includes summer camps and afterschool programs.



### 3. Supplemental Services

**Unit of Service:** 1 Service

**Definition:**

*Services provided on a limited basis to complement the care provided by Caregivers.*

**Examples:**

Transportation, wanderer locator, durable equipment, medication dispensing, personal emergency response system, incontinence supplies, legal services, etc.



### **4. Self-Directed Care\*** (NOT USED NOW)

**Unit of Service: 1 Payment**

#### **Definition:**

*Respite services for which the Caregiver receives a voucher or a payment or a self-directed budget for supportive assistance.*

#### **Examples:**

Any direct payments to caregivers not tracked in estimated # of hours.



## Group 2 Services





## Group 2 Services

### Requirements:

- Linkage of care recipient NOT MANDATORY
- Use Consumer Groups for Information Services

### Services included:

**5. Access Assistance**

**6. Information Services**



## 5. Access Assistance (Information and Assistance)

Unit of Service: 1 contact



**Definition:** *Interpersonal (two-way) interaction or communication that helps Caregivers to find and take advantage of services and resources available in their communities, ensuring adequate follow-up to help the Caregiver connect successfully to obtain benefits from these opportunities.*

**Examples:** *inbound, outbound, in person, call, email or mailings in response to specific requests from caregivers.*





# Access Assistance – Information and Assistance

- Whenever possible enter as a service delivery to the caregiver (linking to care recipient)
- Requires a **two-way** conversation
- You can enter a service delivery when contacting the caregiver back with requested information: by phone, email, text or in person



## 6. Information Services (Consumer Groups)

### Unit of Service:

1 activity and estimated audience size



### Definition:

*A service that informs the general public and or individuals about local community resources and services available for current and prospective Caregivers.*

### Examples:

*A small event with current or potential Caregivers, mass mailings, newspaper ads and stories, flyer and material distribution, social media outreach.*



## Key Data Elements Required for Services Delivered To the Caregiver

Name
Date Registered
Consumer Details Last Reviewed
Gender
DOB
Information Release Authorized
Default Agency
Active
Status Date
Age

**NAPIS**

In Poverty?	Don't Know
Lives Alone?	Don't Know
High Nutritional Risk?	Don't Know
Is Rural?	No
NSIP Meal Eligible	No
Is Ethnic Race specified	Yes
Ethnic Race/Nationality	Non-Minority (White, non-Hispanic)



## Consumer Record for Care-Recipient

**Open Basic Information**

Name
Date Registered
Consumer Details Last Reviewed
Marital Status
Gender
DOB
Information Release Authorized
Default Agency
Active
Status Date
Age

**Other Characteristics**

Employment Status
Abused/Neglected/Exploited
Cognitive Impairment
Disabled



**Any questions and or comments?**





**This presentation will be posted at  
fcsp.800ageinfo for your review.**

**If you have further questions and or concerns  
do not hesitate to contact:**

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