

MA-SCSEP Participant Profile.

The majority of SCSEP participants are white females between the ages of 55 and 64, with high school degrees/ GED and some college-level education. A growing number of minorities are enrolling into SCSEP due to outreach efforts specifically targeting minority communities.

- Black or African American: 15%
- Hispanic, Latino or Spanish Origin: 5%
- Asian: 4%

Below are percentages of participants who reported the following characteristics:

- Limited English Proficiency: 8%
- Disability: 15%
- Veterans or Spouses of Veterans: 14%
- Homeless or At-risk of Homelessness: 12%
- Age 75+: 9%

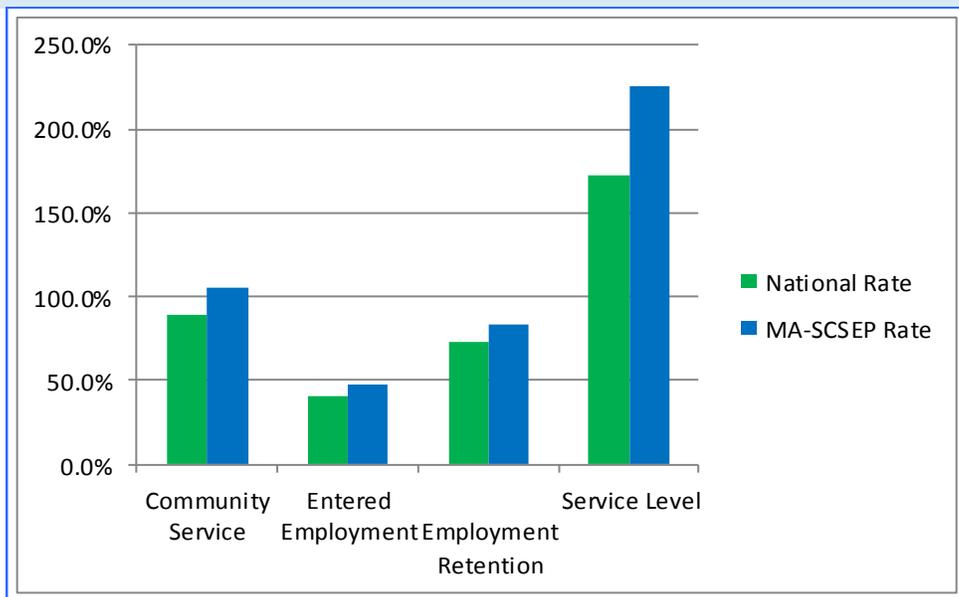
MA-SCSEP Highlights for FY12

- MA-SCSEP placed over **413 participants** in nearly 200 local host agencies.
- Approximately **115 MA-SCSEP** participants were placed at elderly community service assignments. Together, they provided over **56,014 hours** of community service.
- MA-SCSEP participants provided a total of **196,894 hours** of community service. The estimated value of community service provided is approximately **\$3.9 million**. Although MA-SCSEP participants earn the state minimum wage of \$8.00 per hour, DOL estimates that the value of SCSEP service to be \$19.80 per hour.
- MA-SCSEP participants received over **13,397 hours** of classroom-based training.
- **85 MA-SCSEP** participants exited the program and obtained unsubsidized employment with an average starting hourly wage of **\$11.98**. Nationwide average starting wage was **\$9.69**.

	FY '11 Total	FY '12 Total
MA-SCSEP Funding	\$3,679,253	\$1,945,785
Authorized Slots	346	201
Participants Served	481	413
General Community Placements	217,388 hours	140,491 hours
Placement in the Elder Network	77,873 hours	56,014 hours

MA-SCSEP vs. Nationwide SCSEP for core performance measures

FY12

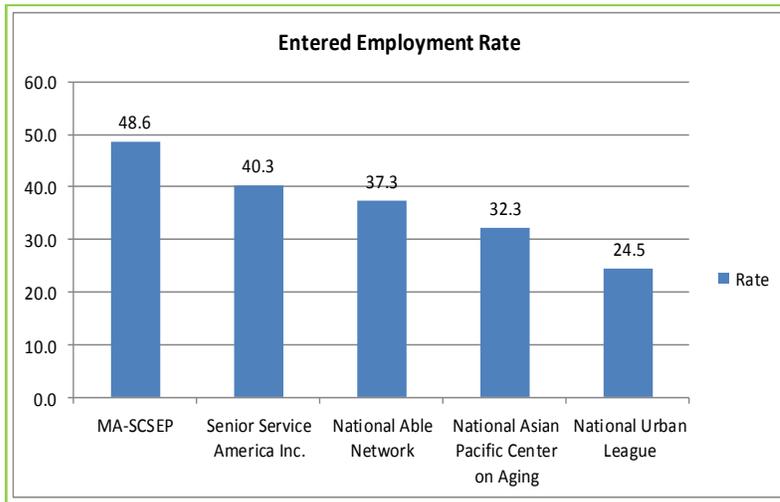


MA-SCSEP core performance measures were above the national average rates in FY12

Region I

MA-SCSEP employment rate was **48.6%** ranking 4th place out of 13 state and national grantees.

MA-SCSEP vs. National Grantees



Success Stories

Older Americans are valuable contributors to the 21st century workforce.

Citizens for Citizens, Inc.

Ms. Pamela B. was looking for additional income to help support herself. She was talking to a family member about her situation and was referred to call Citizens for Citizens Inc. about the SCSEP program. Ms. Barbosa stated "I felt devastated I didn't know if I was coming or going". She believed she had good skill sets to offer to an employer. Before she arrived at SCSEP, Ms. B. had worked for a couple of different companies, as a bookkeeper. She had been out of work due to raising her family as her main priority. Now that her family is grown up she is ready to get back into employment.

Training with SCSEP and working with Citizens for Citizens Inc. staff gave her new hope. Ms. B. says, "SCSEP gave me a fantastic feeling that I was helping out other people and being able to use my people skills daily, and the staff was wonderful from the day I talked to them they quickly got me on SCSEP".

Today, Ms. B. is working at the Fall River Council on Aging as a Facility Aide. Through her great enthusiasm and eagerness when describing her job, it is easy to see that Ms. B. is happy with her placement. "I love my job!" She states. "I meet people and try to help them find what they need." When asked if she would recommend this program to others, Pamela said "Of course! I do all the time. I think the SCSEP program is a wonderful program, I tell everyone about Citizens for Citizens Inc".

Elder Services of Berkshire County Inc.

Ms. Sybil M, a SCSEP participant, joined program in 2007 at the age of 86 as a clerical support aide at the Department of Transitional Assistance, followed by an assignment to the Elder Services' Meals on Wheels program as a Nutrition Clerical Aide. Sybil was responsible for tracking deliveries of 22,000 monthly meal deliveries to consumer homes and to the congregate meal sites.

In the month of September, two Berkshire County Mayors issued proclamations recognizing National Employ Older Workers Week. SCSEP participants were present at each of the Mayoral Proclamations which occurred on 9/25/12 in Pittsfield with Mayor Bianchi and on 9/24/12 in North Adams with Mayor Alcombright. At the North Adams event, Sybil M., who turned 89 this year was honored during the event and received special mention by Mayor Alcombright of North Adams.

MA-SCSEP Facts

Program Service Level
(percent of participants per slot)

⇒ **226%**

Barriers to Employment
(average number of barriers to employment per participant)

⇒ **1.67**

Employment Rate
(percent of participants exiting MA-SCSEP that enter unsubsidized employment)

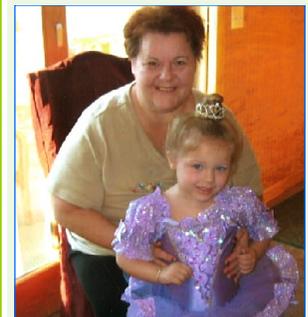
⇒ **48.6%**

Average Earnings Rate

⇒ **\$11.98/hour**

Employment Retention Rate
(one year after exit)

⇒ **83%**



Ms. Pamela B.



Ms. Sybil M.