

List of Covered Services for Members Enrolled in a One Care Plan

All of these services will be covered by your One Care plan. Some One Care plans may require prior authorization (PA) for certain services. To find out which services need PA, you can call the One Care plans or visit their websites. Contact information for each plan is in the Enrollment Guide. You can also go to the One Care website at www.mass.gov/masshealth/onecare for more information.

One Care plans will cover the following MassHealth and Medicare services

Adult day health	Hearing aid services	Personal care assistance
Adult foster care	Home health	Pharmacy
Ambulance	Hospice	Physician
Audiologist services	Independent nursing	Podiatry
Behavioral health services (mental health and substance use disorders)	Inpatient hospital	Prosthetics
Chiropractic care	Laboratory/x ray/imaging	Renal dialysis services
Chronic disease and rehabilitation hospital inpatient	Medically necessary non-emergency transportation	Skilled nursing facility
Community health center	Nurse midwife services	Speech and hearing services
Day habilitation	Nurse practitioner services	Therapy: physical, occupational, and speech/language
Dental services	Orthotic services	Tobacco-cessation services
Durable medical equipment*	Outpatient hospital	Vision care
Family planning	Outpatient surgery	
Group adult foster care	Oxygen and respiratory therapy equipment	

All Medicare Parts A, B, and D services and all MassHealth services are covered by One Care. One Care plans will cover medically necessary state-funded abortion services.

**including supplies, replacement parts, training, modifications, and repairs*

Community-based Behavioral Health Services

In addition to the MassHealth and Medicare services listed above, One Care offers Community-based Behavioral Health Services. These are services that you may be able to use instead of going to the hospital or a facility if you have behavioral health needs. Your care team will work with you to decide if these services are right for you and should be in your care plan.

Acute treatment services for substance use disorders	Intensive outpatient program
Clinical support services for substance use disorders	Partial hospitalization
Community crisis stabilization	Program of assertive community treatment
Community support program	Psychiatric day treatment
Emergency services program	Structured outpatient addiction program

Community-based Services

With One Care, you can also get community-based services to promote wellness, recovery, self-management of chronic conditions, and independent living. These services may also help you stay out of the hospital or nursing facility. Your care team will work with you to decide if these services are right for you and if they should be in your care plan.

Care transitions assistance (across settings)

Community health workers

Day services

Home care services

Home modifications

Medication management

Peer support/counseling/navigation

Respite care

Transportation