

Commonwealth of Massachusetts

Executive Office of Health and Human Services



PACE

Program of All-inclusive Care for the Elderly



National Overview:

- Approximately 95 PACE programs in 31 states serving over 26,000 people.
- Average age is 80+
- Despite meeting nursing home level of care criteria only 10% reside in long term care facilities



- **Description:**
 - A Federal/State program – Medicare/Medicaid program –
 - a coordination of care model that
 - operates from a PACE Center
 - provides all necessary medical and supportive services
 - PACE provides the entire continuum of care and services to participants with chronic care needs while maintaining their independence in their homes.



PACE Services

PACE is a community-based program that offers a complete range of health and health-related services designed to keep frail elders living in the community safely for as long as possible.

Coordinated care is planned and provided by a interdisciplinary team (IDT) of providers that includes physician, nurse practitioner, nurses, social workers, rehabilitation and recreation therapists, health aides and others.



PACE Services

PACE works in partnership with each participant and their caregivers, the team creates an individually designed care plan to best meet the needs of each person

PACE delivers all needed medical and supportive services, including hospitalizations, rehabilitation services, and long term care services.



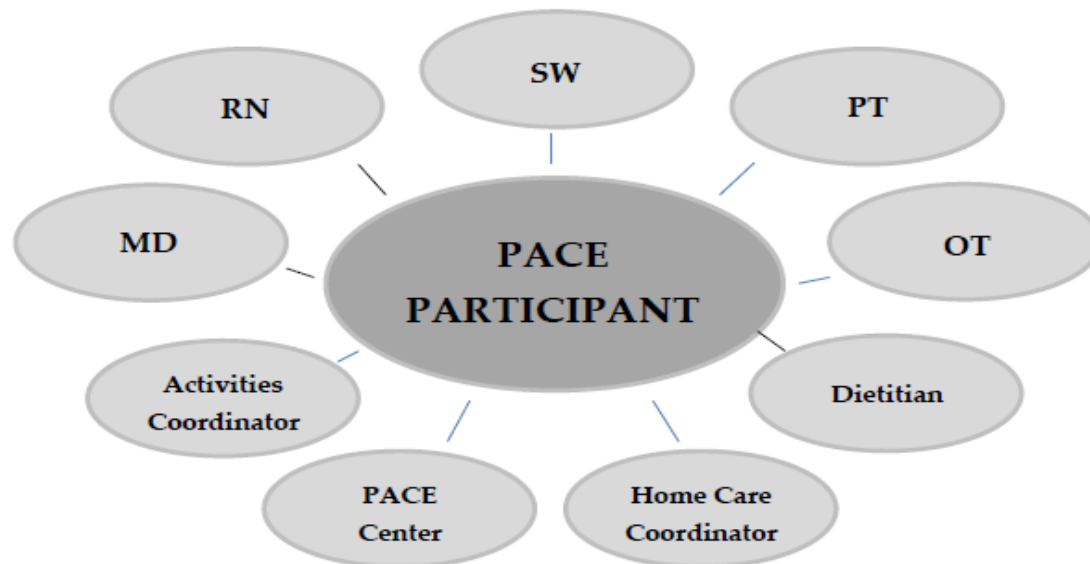
The Interdisciplinary Team (IDT) develops a participant specific plan of care.

- **The IDT consists of:**

- PCP
- RN/NP
- MSW
- PT
- OT
- Recreational Therapist/Activities Coordinator
- Dietitian
- PACE Center Manager
- Home Care Coordinator
- PCA/CNA Coordinator
- Transportation Coordinator

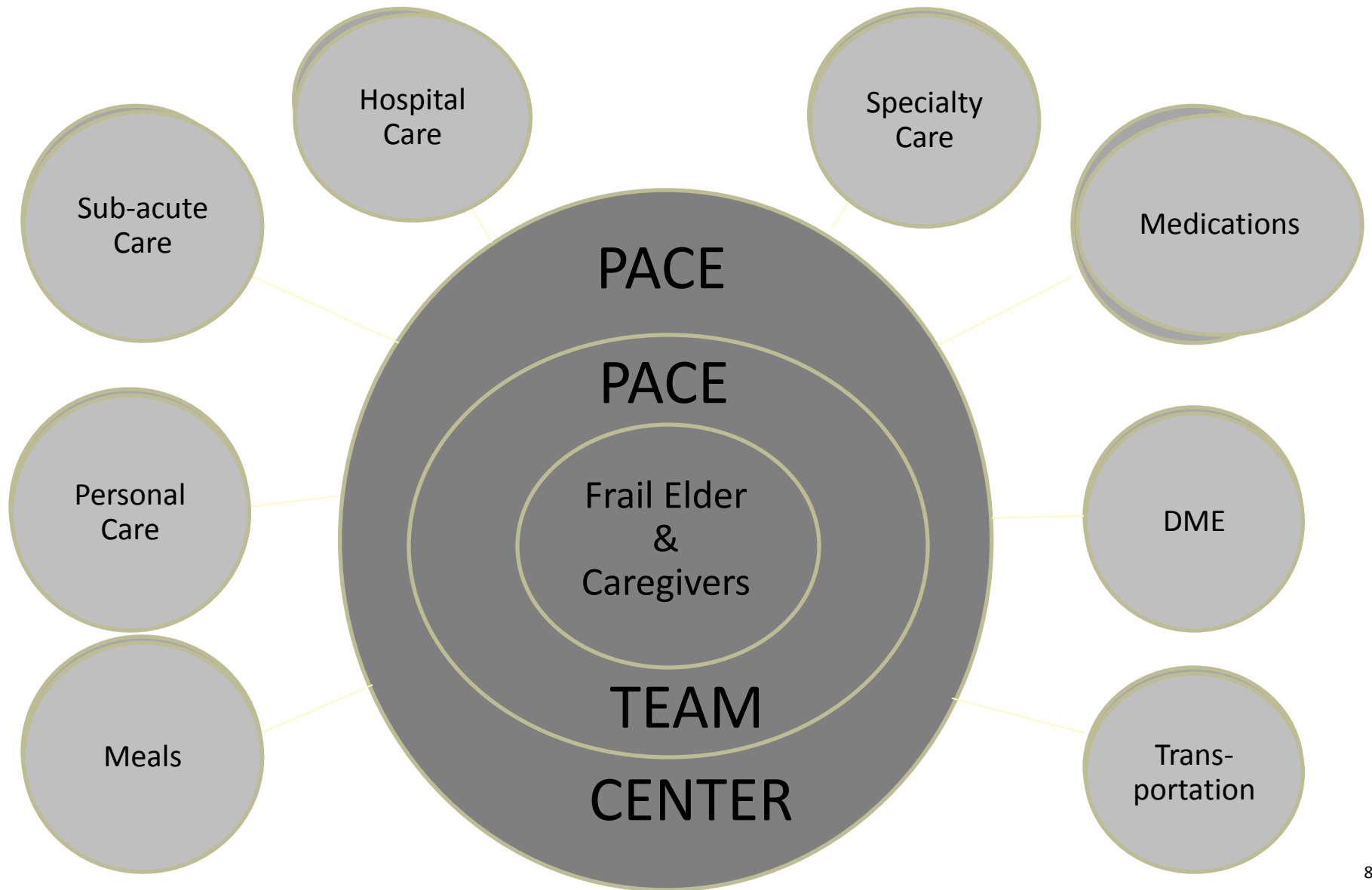


PACE INTERDISCIPLINARY TEAM





Program for All Inclusive Care for the Elderly (PACE)





- **Member Eligibility:**

- 55 and older
- nursing home certifiable
- live in a PACE service area
- *able to live safely in the community at the time of enrollment
- meet the title XVI disability standards if 55 through 64 years of age.



Care and services include coming to the PACE center that offers:

- Medical care provided by a PACE physician familiar with the history, needs and preferences of each participant



- Nursing
- Physical, Occupational and Recreational therapies
 - Meals
 - Nutritional Counseling
 - Social Work
- Home health care and personal care
 - All necessary prescription drugs
 - Social services
- Medical specialists such as audiology, dentistry, optometry, podiatry, and speech therapy
 - Respite care
- Hospital and nursing home care when necessary



Program for All Inclusive Care for the Elderly (PACE)



- PACE providers are paid a monthly capitation rate from both MassHealth and Medicare
- Enrollment is voluntary
- PACE members must receive all services ,except emergency services, from the PACE network of providers
- PACE providers are **at full risk** for all services received by their members from PACE
- Other Conditions/Limitations: Requires pre-admission screening completed and submitted by the PACE via electronic MDS-HC to MassHealth PACE Clinical Coordinator with final authorization from OLTSS.
- **PACE program evaluation:** PACE enrollment defers nursing facility entry by 20 months *Nursing facility cohort study- JEN Associates July 2014*



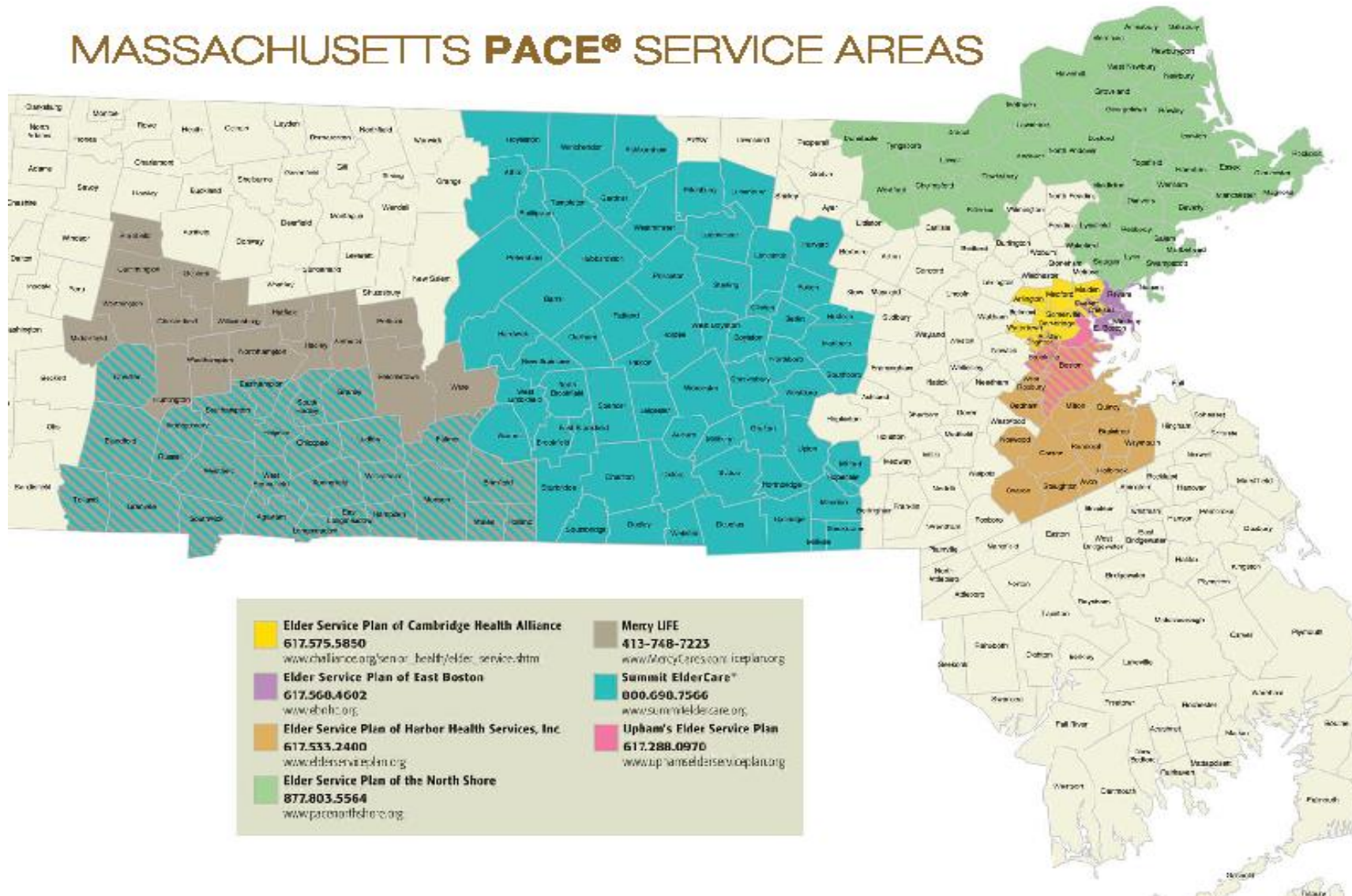
- **Massachusetts Providers:**
 - 8 providers in total as of May 1, 2014
 - operating in 22 PACE sites
 - Serving approximately 3,180 members
 - 24/7 access to PACE staff



Program for All Inclusive Care for the Elderly (PACE)



MASSACHUSETTS PACE® SERVICE AREAS





Program for All Inclusive Care for the Elderly (PACE)



Elder Service Plan of the Cambridge Health Alliance

270 Green Street

Cambridge, MA 02139

617-575-5850

Web site: [Elder Service Plan of the Cambridge Health Alliance](#)

Elder Service Plan of the East Boston Neighborhood Health Center

10 Gove Street

East Boston, MA 02128

617-568-4602

Web site: [Elder Service Plan of the East Boston Neighborhood Health Center](#)

Elder Service Plan of Harbor Health Services

1135 Morton Street

Mattapan, MA 02126

617-533-2400

Web site: [Harbor Health Elder Service Plan](#)

Summit ElderCare of the Fallon Community Health Plan

10 Chestnut Street

Worcester, MA 01608

800-698-7566 (TTY: 800-439-2370)

Web site: [Summit ElderCare](#)



Program for All Inclusive Care for the Elderly (PACE)



Elder Service Plan of the North Shore

37 Friend Street

Lynn, MA 01902

781-715-6608

Web site: [Elder Service Plan of the North Shore](#)

Upham's Elder Service Plan

1140 Dorchester Avenue

Boston, MA 02125

617-288-0970

Web site: [Upham's Elder Service Plan / PACE](#)

Mercy LIFE

2112 Riverdale Street, Suite 1

West Springfield, MA 01089

413-748-PACE (7223)

Web site: www.mymercylife.com

Serenity Care, Inc.

604 Cottage Street

Springfield, MA 01104

413-241-6321

Web site: no website yet



<http://www.summiteldercare.org/video.aspx>

MassHealth Information

www.mass.gov/masshealth

MassHealth Customer Service Center

1-800-841-2900

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SCO
Senior Care Options



SCO was built upon the lessons learned from PACE

- Initially authorized by state legislation and through a Memorandum of Understanding with CMS, SCO permitted Massachusetts to serve a broad group of seniors
- The SCO program began as a demonstration project in 2004
- Since June 2011, the SCO program has doubled in membership; in October 2014 reached more than 35,000 enrollees



Objectives of the SCO Program

- Maintain seniors in their homes and communities by integrating all aspects of preventive, acute and long term care
- Establish accountability for delivery, coordination, and management of quality medical service and supports
- Integrate Medicaid and Medicare programming and financing



Managed Care Program

- All enrollees must select a Primary Care Physician
- All enrollees must see in network providers

Integrates and Coordinates MassHealth, Medicare and other community services

- All MassHealth services, including comprehensive behavioral health services
- All Medicare services, including Part D
- Community services (1915c waiver services): Meals on Wheels, Homemaker services, etc.

Members have one card and providers bill one place



- Upon enrollment, an individualized care plan is developed for every member
- Primary Care Team for members with complex care needs
 - Primary Care Physician
 - Nurse Care Manager
 - Geriatric Social Worker (from the local ASAP)
- Primary Care Physician/Team coordinates all of the enrollee's services
- Access to Nurse Care Manager 24/7
- No co-payments or out of pocket costs



- Electronic Centralized Enrollee Record- current, confidential, and available to care team 24/7
- Full scope of health care services including pharmacy without co-pays or deductibles
- Access to full range of community supports through geriatric social work expertise from the Aging Service Access Points (ASAPs)
- Relief from Medicare and Medicaid administrative processes



Member Eligibility

- Voluntary participation (any month of the year)
- Age 65 and over
- Eligible for MassHealth Standard (can be eligible for MassHealth Standard through the Frail Elder Waiver)
- May or may not have Medicare (A and/or B)
- Can live in any setting (in the community or a facility)



- EOHHS Contracts with 5 Senior Care Organizations
- The Senior Care Organizations are also Dual Eligible Medicare Advantage Special Needs Plans
- EOHHS and CMS integrate the oversight of the program
- Letters being mailed end of 2016 to beginning of 2017 to all “dual eligible” members with specific plan information relative to their service area



5 Senior Care Organizations contract with EOHHS

- Commonwealth Care Alliance: non-profit, SCO and OneCare are their only business
- United HealthCare: for-profit, subsidiary of United Health
- NaviCare: non-profit, offered by Massachusetts based Fallon Community Health Plan)
- Senior Whole Health: for-profit, small health plan offering SCO-like product in NY
- Tufts Health Plan: non-profit, offered by Massachusetts based Tufts Health Plan

Coverage is nearly statewide- excluding Dukes, Nantucket, Berkshire and parts of Hampshire, Hampton and Franklin Counties



All of the Senior Care Organizations hold the same contract with EOHHS

Separate MassHealth and Medicare monthly capitation payments

MassHealth rates:

- 24 rating categories- supporting different levels of community care and nursing facility services; rate incentive to encourage community care
- Based on historic MassHealth spending
- Budget Neutral (expenditures do not exceed fee for service spending)
- No exclusions or “wraps”

Medicare rates: diagnosis-based rates per Medicare Advantage



Monitored by CMS and the State through formal reporting

Contract includes performance measures and quality of care indicators

SCO program evaluation

- Finding: from 82 interviews about member experience with the SCO program were very positive *UMass Medical School- December 2007*
- Finding:
 - The impairment levels of SCO enrollees entering nursing facility is higher than in comparable non-SCO populations.
 - SCO enrollment defers nursing facility entry by 16 months *Nursing facility cohort study- JEN Associates March 2013*



For more information visit: www.mass.gov/hhs/sco

MassHealth SCO Line (888)885-0484

Commonwealth Care Alliance (866)610-2273

UnitedHealthcare SCO (800)393-0939

Navicare (877)700-6996

Senior Whole Health (888)566-3526

Tufts Health Plan (855)880-0056