



# SCO Standardized Billing Project 2017

FDs 4/13/17

## AGENDA

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# Project Team

## EOEA

Andy Grigorov, Jim Ospenson, Joan O'Rourke

## Mediware

Crystal Rybarczyk, Jeff Benjamin, Max Wilcox

## ASAPs

Kara Donellon, Maggie Woodward, Ziggy Pater

# Current Process

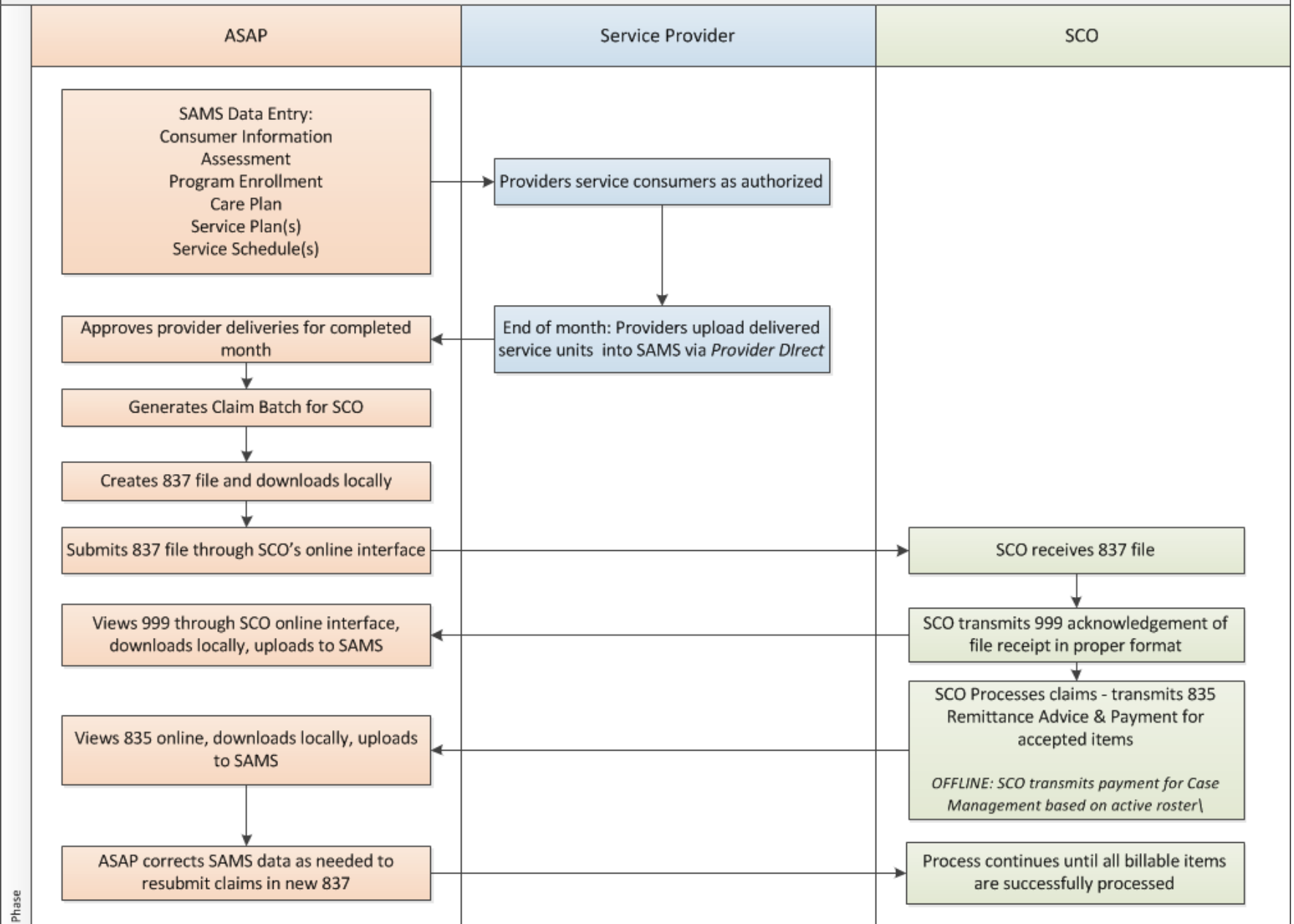
- Replacing laborious manual processes:
  - ASAP: runs several reports on SAMS data, transfers to Access or other local program, copies SCO member roster onto table, configures spreadsheet output to meet SCO billing requirements
  - SCO: deals with multiple ASAPs & varying formats, must create 837 file from incoming ASAP spreadsheets
  - Corrections must be handled manually by ASAP, rebilled via spreadsheet

# New Process

- ASAP uses SAMS claims to produce 837 file directly from the database. Uploads file using SCO online interface.
- SCO transmits acknowledgement file (999), and Remittance Advice (835) to ASAP
- ASAP uploads 999 and 835 to SAMS, corrects data if necessary and easily resubmits

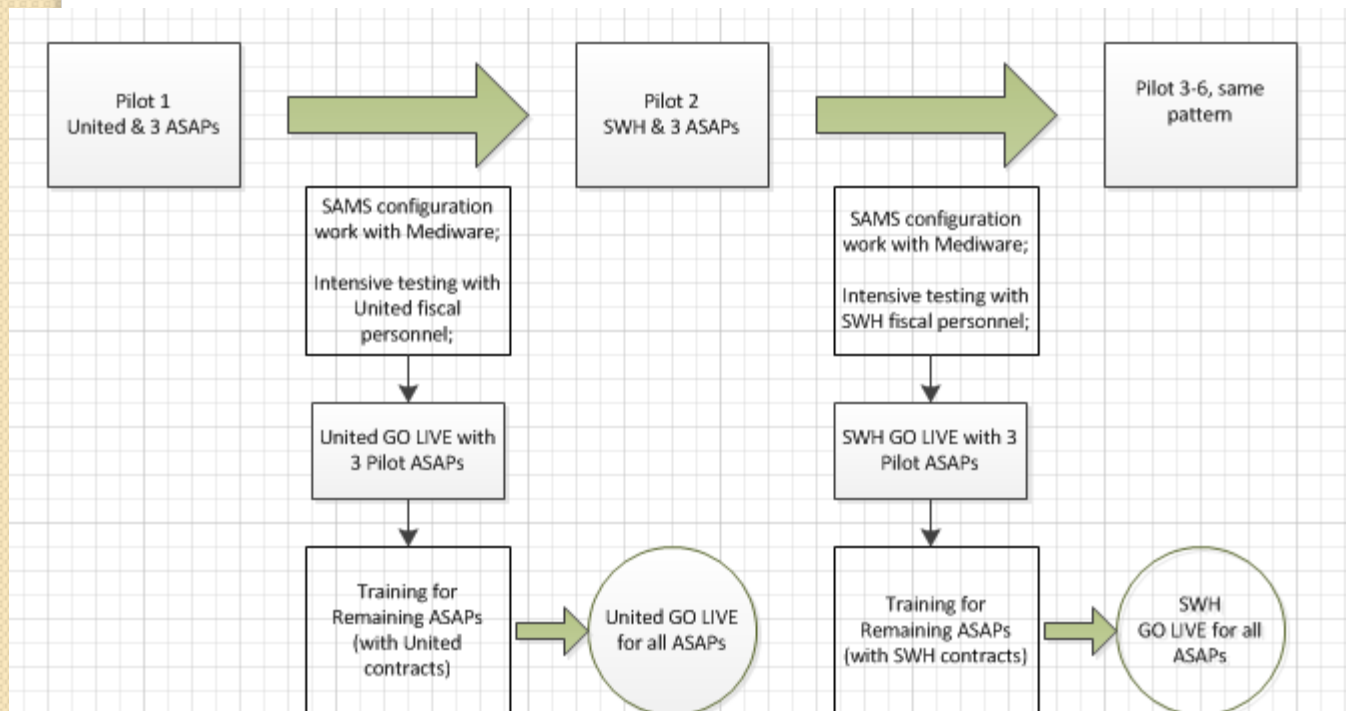
# SCO Billing Standardization – High Level Process Flow Chart

837 = Claim File 999 = Receipt Acknowledgement 835 = Remittance Advice



# Project Plan

- PILOT: United HC & 3 ASAPs (West Mass – Ziggy Pater, Springwell – Kara Donellon, Worcester – Maggie Woodward.)
- After successful pilot, all ASAPs will be trained and start using new process for United bills. Sequence repeats for each SCO



# Project Status

1. Mediuware working on United 837 file configuration
2. User documentation under development & SCO Standardized Billing web-blog will be live
3. Pilot ASAPs will be trained and test when United is ready
4. Communication to remaining ASAPs regarding training & start date

# Notes

- Claims will pull the ID number\* from the appropriate custom field in SAMS

\*still some discussion with United ongoing

- Watch the Claims narrated tutorial for a nice overview\* of the functionality

(Mediware portal page/Mediware Quick Links/Harmony Training/SIMS/Claims)

\*some SAMS section labels & terminology are slightly outdated.