

Executive Office Of Elder Affairs: Telephone Directory

Alice Bonner, Secretary

Toll Free Number - 1-800-AGE-INFO (1-800-243-4636). For Phone Options, Press or Say:

1. Local Elder Service Agencies or Caregiver Services.
2. Prescription Advantage/State Sponsored Prescription Drug Insurance Program (TTY=1-877-610-0241).
3. Health Insurance Assistance or SHINE counselor.
4. Report Elder Abuse, Neglect & Financial Exploitation from 9AM to 5PM to the field sites. Hotline & TTY **are available during the hours of 5:00 P.M.-9:00 A.M. only # 1-800-922-2275**
5. Service Complaints and Main Office (I&R, SIMS, Front Desk, Complaints). **Website: www.800ageinfo.com, www.mass.gov/elder.**
6. **MassRelay: 711 1-800-439-0183/877-752-2388 (Voice) 1-800-439-2370(TTY/ASCII)**

Main Number: 617-727-7750; Fax: 617-727-9368; Front Desk: 222-7434, State Police 617-727-2917

NAME	(617)	222-	UNIT	NAME	(617)	222-	UNIT
Ananis, Allison		7440	OLTSS Res/Day Serv	Graham, Alec (DIR)		7495	Protective Services
Barnes, Sheila		7407	Contracts & Acct.	Grigorov, Andy		7510	SIMS Business Analysis
Barrows, Barbara		7524	PCA Program Manager	Hall, Joanne		7450	DME/Orth/Pros/Oxy/Resp-OLTSS
Beaujean, Jenny		7506	LTC Ombudsman	Harrison, Philip		7437	(Asst. Dir.) OLTSS Community Services
Beauregard, Lisa Kalimon		7516	Research & Data	Herman, Alexandra		7409	Assisted Living Certification
Bigby, Bobby	223-	9927	SIMS	Hudson, Gina		7559	(DIR-Operations) Prescription Advantage
Bonner, Alice		7549	Secretary	Jean-Louis, Ketly (DIR)		7462	Business Operations - OLTSS
Bowden, Sandra		7439	SHINE	Kaplan, Joseph		7451	Assisted Living Certification
Bradley, Denise		7549	Executive Asst., Office of the Secretary	Karchmer, Ana		7490	Family Caregiver Support Program Manager
Bradley, Elizabeth		7485	PACE Program Mgr	Kelley, Desiree		7410	Home Care
Brinkett, Alexandra		7411	Assisted Living Certification	Kuznetsova, Anastasiya		7518	PACE Program Operations
Bucca, Donna M.		7492	Assisted Living Ombudsman	Labree, Sheri		7455	LTC Ombudsman
Burns, Melinda		7493	LTC Ombudsman	Lane, Thomas		7546	(Asst Dir) Inst./Res./Day Services -OLTSS
Casey, Matthew		7452	General Counsel	Lee, Robin (DIR)		7463	Inst./Res./Day Services -OLTSS
Chao, Shirley (DIR)		7469	Nutrition	Lipson, Robin		7511	Chief of Staff
Chihowski, Kathryn		7584	Protective Services	Lyons, Digna		7527	SCO-OLTSS
Ciccariello, Susan		7548	(Asst. Dir) SCO-OLTSS	Machado, Patricia		7583	SCO Clinical Coordinator
Conneely, Peggy (DIR)		7586	Contracts & Acct.	MacLeod, Pamela		7435	Project Management
Connell, Elizabeth (Betsy)		7565	PCA Program Manager	Malone, Carole		7568	Asst. Secretary of Homecare and Community Programs
Correia, Brenda		7482	Home Care (NOI)	Marchetti, Tricia		7503	Assisted Living Certification
Coyle, Siobhan		7562	Asst. General Counsel/Bill Inquiries	Martin, Matthew		7431	Project Manager
Coyne, Mary Ellen		7554	(Asst Dir) Clinical - OLTSS	McKenna, Mary (DIR)		7457	LTC Ombudsman
Cummings, Mary		7404	HR	McKnight, Danielle		7491	Community Serv. -OLTSS
Cunningham, Bree		7514	Protective Services	Miller, Mark (DIR)		7466	Coordinated Care- OLTSS
Curtis, Michael (DIR)		7581	Budget Director	O'Rourke, Joan (CIO)		7544	Information Tech.
Defabrizio, Chuck		7566	DME/Orth/Pros/Oxy/Resp- OLTSS	Ospenson, Jim		7522	SIMS Business Analyst
DeRoo, Mary (DIR)		7468	Home Care	Peele, Annette (DIR)	223-	9901	Information Services
Deveau, Barbara		7454	(Asst Dir) SHINE	Petrocelli, Neil		7427	Contracts & Acct.
Devine, Kathy		7529	Prescription Advantage	Philbrick, Shannon		7556	Home Care
Dore, Erin		7576	PCA Program	Phillips, Cynthia (DIR)		7416	SHINE
Dossa, Almas		7476	Home Health, Hospice, Independent Nurse, Therapies Program Manager	Prentiss, Ryan		7579	SCO-OLTSS
Elliott, Mary Jo		7415	PCA Nurse	Rivers, Lisa		7420	Nurse Mgr. - Home Care
Feldman, Margarita		7423	Contracts & Acct.	Rodriguez, Migdalia		7494	Admin. & Finance
Ferguson, Andrew	223-	9925	SIMS Support Analyst	Schmarsow, Emmett (DIR)		7471	Councils on Aging
Ferguson, Erin	223-	9902	Information Services	Scott, Deborah		7406	Home Care
Fielding, Jonathan		7484	Protective Services	Scully, Lynda		7447	DME/Orth/Pros/Oxy/Resp-OLTSS
Frank, Adam		7428	Program Planning/& Grant Management	Sheeley, Amy		7553	Nutrition
Gardner, Pam		7486	Inst./Res./Day Services GAFC - OLTSS	Smith, Christine		7418	SCO-Prog. Mng.-OLTSS
Gamache, Marylouise		7475	ADRC Coordinator	Solomon, Phyllis		7425	Clinical: PACE-OLTSS
Garon, Devon		7561	Home Care	Sore, Sherri	223-	9928	COA/Information Services
Garten, Randy (DIR)		7412	Prescription Advantage	Tiernan, Pete (DIR)		7414	Admin. & Finance

Agency Address: One Ashburton Place, 5th Floor, Boston, MA 02108

Notes: SHINE (Serving Health Information Needs of Elders Program), I&R (Information and Referral), OLTSS (Office of Long Term Support

Services/MassHealth), SCO (Senior Care Options), PA (Prescription Advantage), CCO (Community Care Ombudsman Program), DIR-Program Director., ADRC

(Aging & disability Resource Center), PACE (Program of All-inclusive Care for the Elderly), COA (Council on Aging)

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Tompkins-Hunt, Susan	7589	(Ass't Dir) Home Care	Virtual Gateway		1-800-421-0938
Toth, Annie	7449	SHINE	COMPLAINTS/ OMBUDSMAN		1130334 LTC, AL, & CCO
Trubiano-Paulauskas, Dee	7442	DME/Orth/Pros/Oxy/Resp-OLTSS			
Turner, Hope	7429	Special Assistant to the Secretary	Grants:		
Valentin, Pedro	7460	Assisted Living Certification	Cummings, Cheryl	617-573-1817	State Profile Tool/Money Follows Person (MFP)
Venditto, Michael	7467	Research & Data	Marschke, Lisa	617-573-1719	State Profile Tool/Money Follows Person/PHCAST
Waldron, Martha (DIR)	7458	Communications	Trafton, Wendy	617-573-1822	State Profile Tool/Money Follows Person/PHCAST
Weiner, Rachel (DIR)	7478	Options Counseling	Winchester, Leanne	617-573-1823	PHCAST
Young, Lorraine	7413	Executive Asst., OLTSS			
Yulikova, Olga	7459	Senior Employment			
Zimmerman, Ted (DIR)	7403	Title III	<u>Conference Room (#2-Elsie Frank)</u>	7474	
			<u>Conference Room (#3-Frank J. Manning)</u>	7557	
			<u>Conference Room (#1-Joel M. Semuels)</u>	7577	
Senior Aides, Volunteers/Interns					
George, Lillian	7487	Protective Services	<u>Office of Child Advocate</u>		
Hammerle, Ann	223-9902	Information Services	Armstrong, Elizabeth		617-979-8362
Shafner, Douglas	223-9904	Information Services	Lee, Jane		617-979-8363
Intern	223-9905	Information Services	Mossaides, Maria Child Advocate		617-979-8361
Intern	223-9907	Information Services	Palladino-Downs, Christine		617-979-8364
			Hildebrand, Meagen		617-979-8360 Emerg. Mgt.
I&R DIRECT		1130331			
			<u>Children's Behavioral Health</u>		
McCormack Operations Office, Rm 107		617-727-4100	Harrington, Peg		617-573-1822
Control Center, McCormack Rm 109		617-727-1000	Parekh, Jaynika		617-573-1731
Bureau of the State House		617-727-1100	Sherwood, Emily		617-573-1759
			Simons, Jack		617-573-1791
State Police		617-727-2917	Tracy, Margot		617-573-1832
VOICEMAIL GENERIC PASSWORD		235689			
			Daly, Glenn	617-573-1706	EOHHS: Office of children, Youth and Family Services
			Comey, Iva	617-573-1631	EOHHS: Office of children, Youth and Family Services
HHS SYSTEM SUPPORT	617	994-5050			
			Miller, Cynthia	617-573-1669	EOHHS
GENERAL VOICE MAIL		Dial your own 7 digit # and push * to access mailbox			
HR SYSTEMS SUPPORT	(855)	447-7778			

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Updated 12/16/2015