

Provider Agreement

Attachment A

Assistive Technology

Assistive Technology Service includes purchasing, leasing, or otherwise providing Assistive Technology devices (e.g., tablets, smart phones, laptops, etc.) to Consumers, specifically to support the delivery of services as indicated in the Consumers' service plan of care and to support the Consumers' ability to engage in such services via telecommunication or telehealth.

This service may include technical assistance for (1) the Consumer; (2) the family members, guardians, advocates, or authorized representatives of the Consumer, where appropriate; and, (3) professionals or other individuals who provide services to or are otherwise substantially involved in the major life functions of Consumers. Assistive Technology Service must be authorized by the Care Manager, Service Coordinator, or Care Manager/Clinical Manager as part of the Consumer's individual service plan. For MassHealth Consumers, only equipment not covered by the MassHealth State Plan, or equipment that the Consumer does not already have or have access to, may be purchased through the Assistive Technology Service. The maximum allowable cost of this service is \$500.00 per year per consumer.

Assistive Technology equipment shall be purchased by the ASAP and provided to Consumers. Section 3.15.3 of the ASAP contract states that an ASAP must "follow a method of procurement in accordance with all applicable rules, regulations, and instructions issued by EOEA." For the limited purpose of providing this service, an ASAP may utilize available vendors of such equipment, including local and national retailers, existing vendors under contract with an ASAP, or approved vendors listed on the Commonwealth's statewide contract.

Vendors of Assistive Technology equipment must be qualified to sell such equipment and do so in the regular course of their business. ASAPs are encouraged to examine multiple options before selecting a vendor and utilize existing relationships that they may have with qualified vendors or negotiate discounts for bulk purchases that could result in a reduction of cost for the equipment.

ASAPs, as not for profit agencies that contract with that state, have the option to utilize the statewide list of providers to assist with identifying a potential provider of Assistive Technology as needed. The statewide list of providers can be found at the link below:

<https://www.mass.gov/service-details/non-profit-purchasing-programs>

Vendors of Assistive Technology must provide equipment that:

1. meets the demands and needs of the service being fulfilled;
2. meets industry standards;
3. provides a competitive marketplace value.