



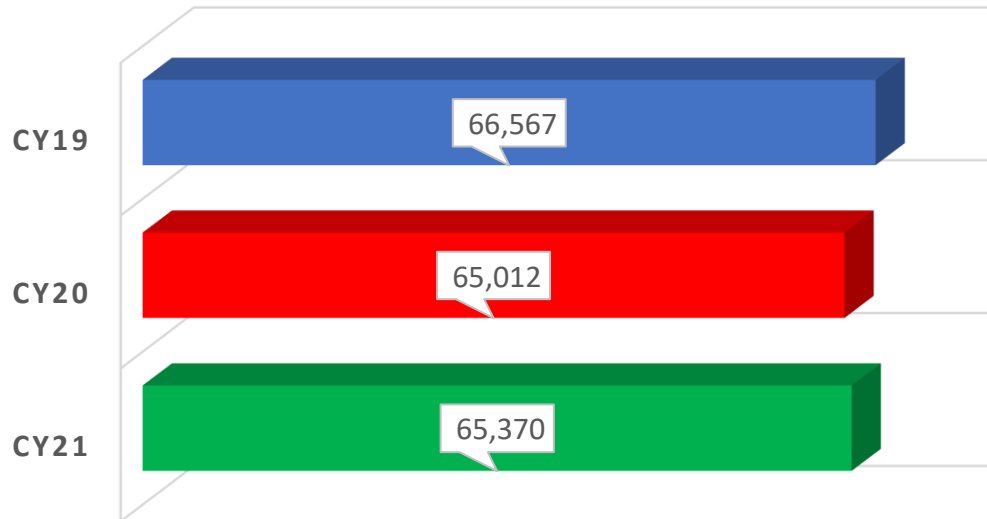
Executive Office of Elder Affairs
RESPECT INDEPENDENCE INCLUSION



Home Care Consumer Profile CY21

Profile of a Home Care Consumer

Over 65,000 older residents and people with disabilities receive Home Care Program services each Year



In CY21, 34% of consumers are enrolled in a Home Care program that serves Nursing Facility level of care individuals



Average age of the consumer in CY21: 81

- 23% of consumers were 90 years or older
- 1.5% of consumers were 100+
- < 1% of consumers enrolled were under the age of 60

2.63 years = average Community tenure in the Home Care Program maintaining the consumer's ability to age in place in CY21.

On average, 26% of enrolled consumers left Home Care during CY21, out of those who disenroll, top 3 reasons are

- 37% Passed away
- 21% Declined Home Care services**
- 18% Transitioned to long term care**

** 2020-2021: revamped enrollment termination reasons.

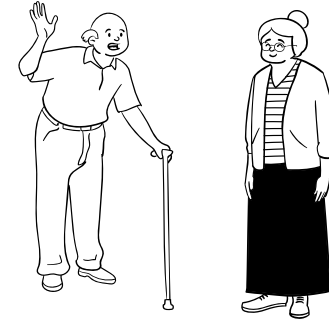
HC Consumer at a Glance in CY21

10 most reported Self-Identified Diagnoses were:

1. Hypertension 70%
2. Psychiatric Diagnosis 42%
3. Diabetes 31%
4. Emphysema, COPD, or Asthma 26%
5. Alzheimer's or Dementia 19%
6. Congestive Heart Failure 16%
7. Stroke 15%
8. Renal Failure 8%
9. Parkinsonism 3%
10. Multiple Sclerosis 1%

5 most reported Primary Languages were:

1. English (86.1%)
2. Spanish (3.6%)
3. Russian (2.5%)
4. Portuguese (1.7%)
5. Chinese (1.2%) / Haitian Creole (1.2%)



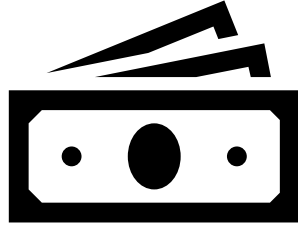
Gender of consumers:

- 30% identified as male
- 66% identified as female
- 2% identified as non-CIS-gender
- 2% did not answer

Relationship status of consumer:

- 81% reported a relationship status of single
 - 44% widowed
 - 19% divorced or legally separated
 - 18% single
- 19% reported as being married

Home Care Consumer in the Community



A look at the *average Combined Household annual income* of enrolled consumers by Calendar Year:

CY19	CY20	CY21
\$22,151	\$22,555	\$23,410

Of the consumer served in the Home Care Program in CY21:

- 64% are below the *average household annual income*
- 42% fall within the \$10,000 - \$19,000 combined household annual income range



In the Community in CY21:

- 56% live alone
- Consumers reside in the following locations:
 - 29% own home
 - 19% private home
 - 15% subsidized elder apartment
 - 13% subsidized/private apartment
 - 11% rental
 - 9% Housing Authority
 - 4% mixture of mobile home, single room occupancy, congregate, and other

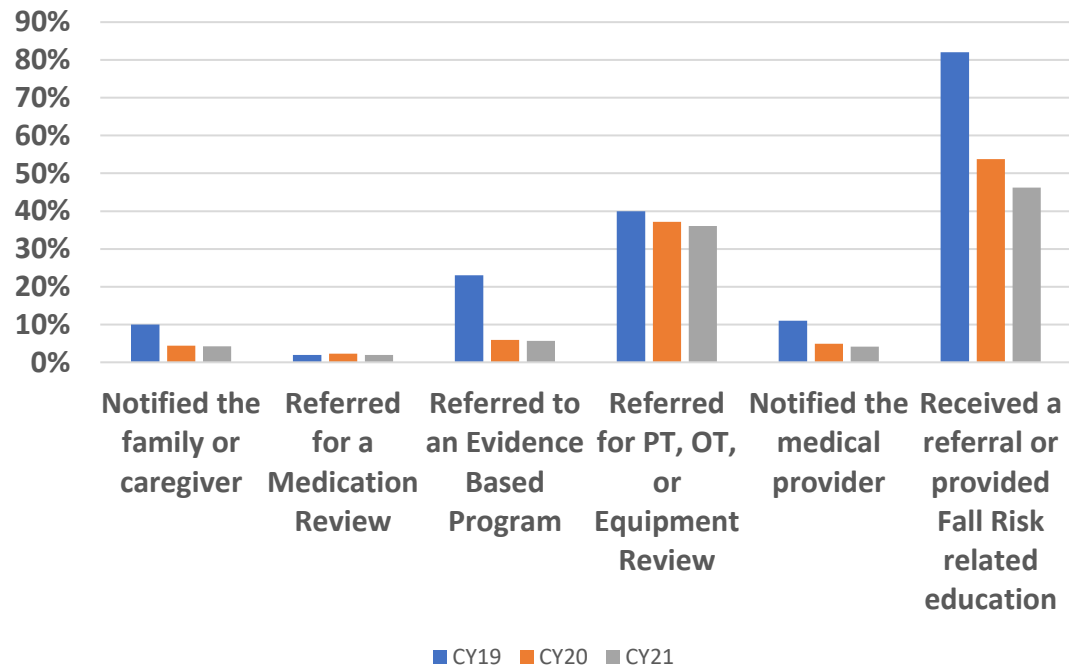
Risk Assessment

HC Consumer Fall Risk Prevention for CY21

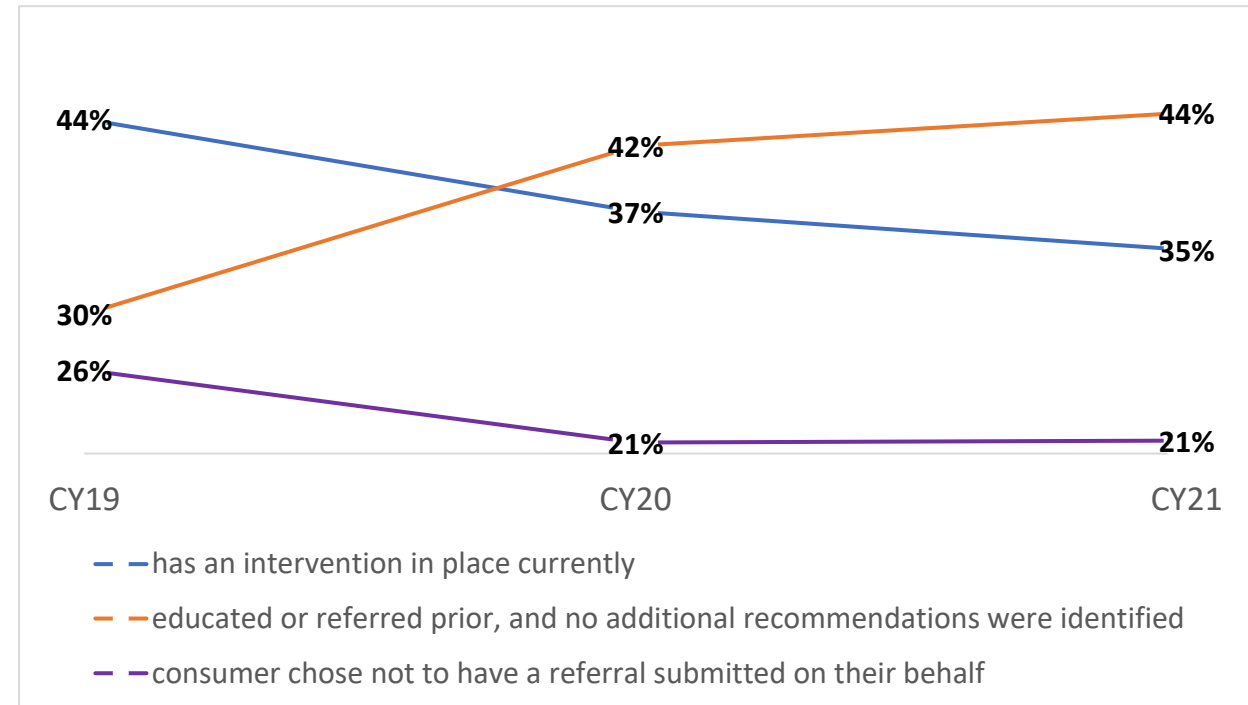


90% received an assessment for falls risk
 80% identified as a potential falls risk
 23% identified as having one or more falls

Consumers who received a Falls Related Interventions by Calendar Year

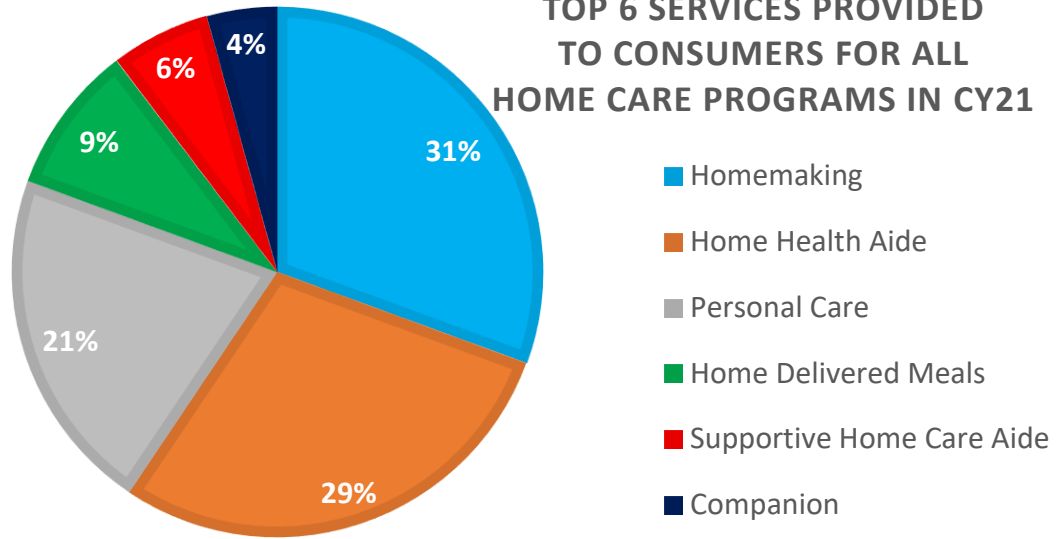


Consumers not receiving Falls Related Interventions by Calendar Year

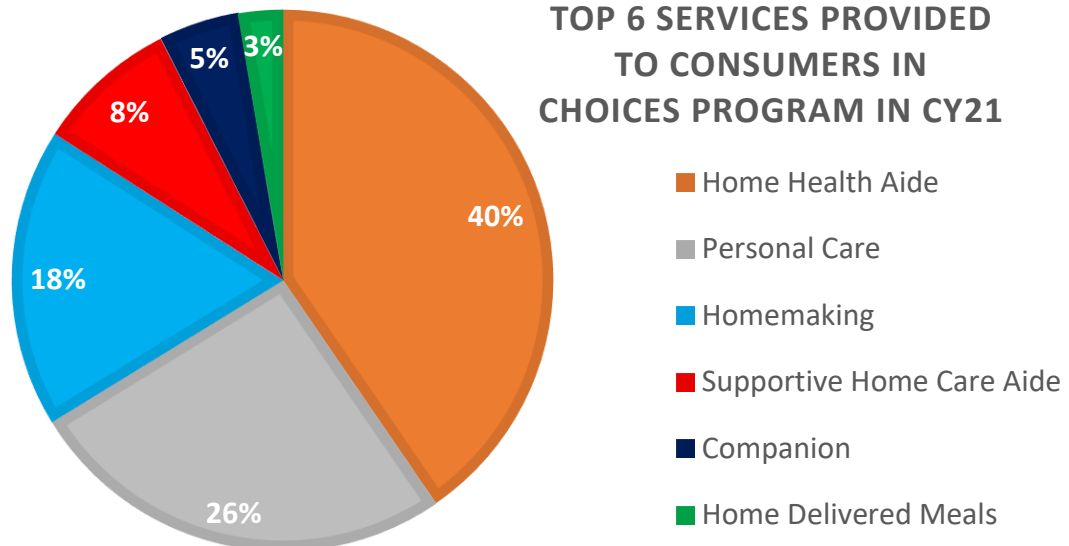


Supporting HC Consumers in the community

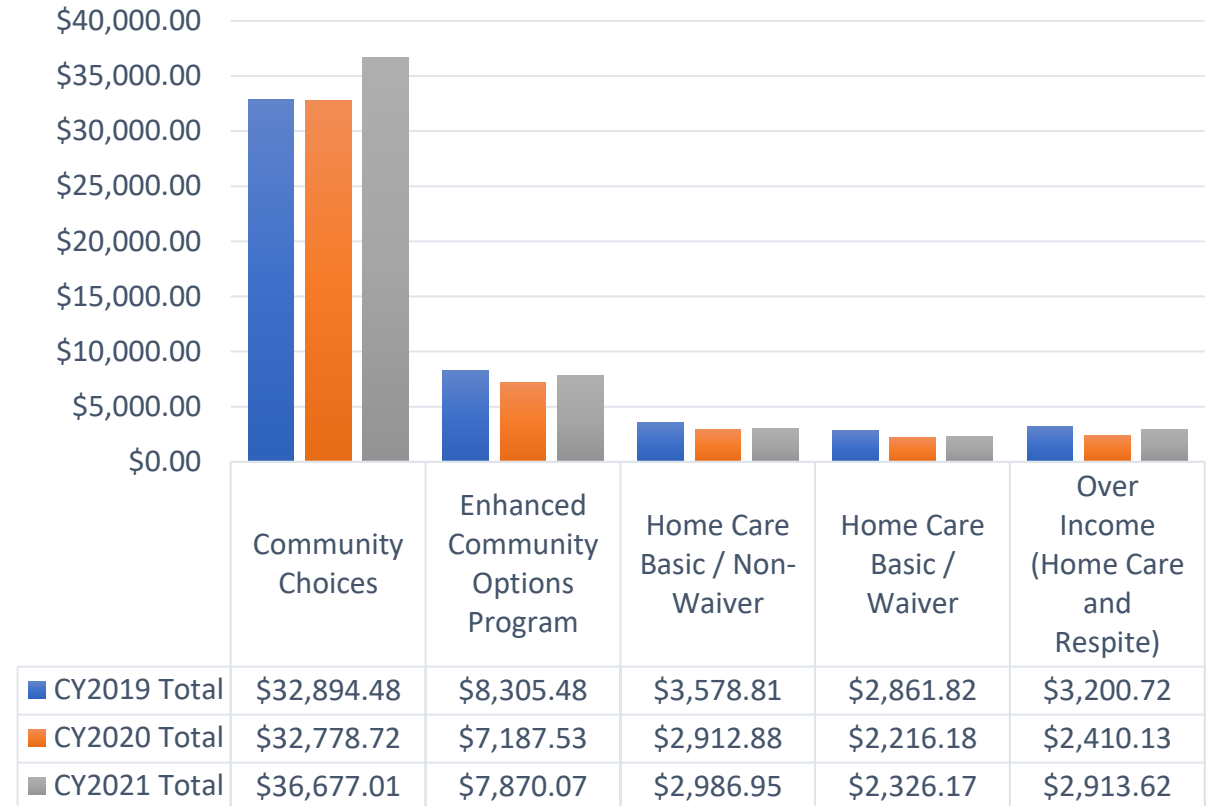
TOP 6 SERVICES PROVIDED TO CONSUMERS FOR ALL HOME CARE PROGRAMS IN CY21



TOP 6 SERVICES PROVIDED TO CONSUMERS IN CHOICES PROGRAM IN CY21



Average annual Calendar Year care plan cost/consumer:

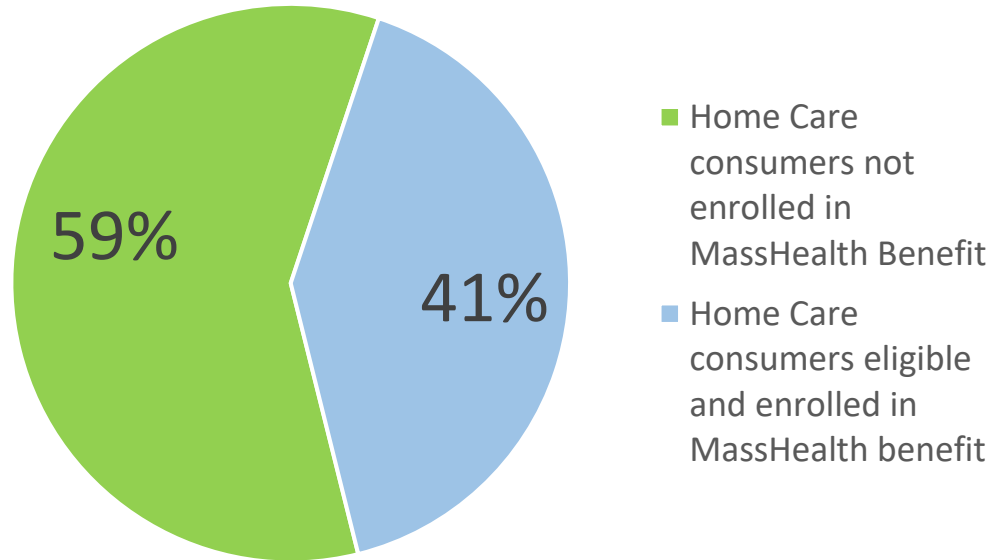


Average annual per capita cost of MassHealth members in the long stay Nursing facility population

CY2019	\$46,396.00
CY2020	\$51,996.00
CY2021	forthcoming after 372 quality data report submission*

*MA Frail Elder Waiver 372 Report Summary Data submitted annually to CMS.

MassHealth Status in the Community



Note: MassHealth status based on eligibility confirmed at Financial Assessment. Status may change with the following Financial assessment. Financial Assessment occurs 1x/time a year.

Consumers eligible for and enrolled in a MassHealth benefit coverage by Calendar Year

CY19	CY20	CY21
22,078	22,130	21,109

MassHealth enrolled Home Care consumers by Type and Year

